



NECHELLS PRIMARY E-ACT ACADEMY

Eliot Street, Nechells, Birmingham, B7 5LB
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Email: Nechells.info@e-act.org.uk
Headteacher Mrs L Mahony

22 November 2018

Dear Parent/Carer

School Meal Payments and Debts

I would like to thank parents who have already set up their child's ParentPay account and are ensuring that their accounts are in credit. Unfortunately, we have an increasing number of dinner money accounts which remain unpaid since the introduction of ParentPay on 1 November 2018.

The school has to cover the cost of all outstanding meal payments from our own school budget. As I am sure you will appreciate, this is not sustainable as this actually removes funds that should be spent to support the education of all students.

To ensure that our students are not adversely affected by the increasing debts within ParentPay accounts we have no alternative but supply students with a basic packed lunch on the first day of there being insufficient funds within their ParentPay account. This packed lunch will be provided to students as an emergency meal and then re-charged to you once credit is added to the account. This will only be supplied on the first day of having insufficient funds. If funds remain outstanding then further communication will take place to request that you bring a lunch to the academy for your child to consume.

The current cost of a school meal is £2.15 per day or £10.75 per week. Payment can be made online using ParentPay or by cash/card at a local convenience store.

You are also able to check the balance of your account at any time on the ParentPay website.

If you require any assistance regarding the above matter, please do not hesitate to contact the school office.

Yours sincerely

Mrs L Mahony
Headteacher