

Sources of External Support

Free, private and confidential services to discuss any worries or concerns
<p>Childline www.childline.org.uk 08001111</p>
<p>Samaritans www.samaritans.org.uk 116123 jo@samaritans.org</p>
Police
<p>999 Emergency calls 101 Non-emergency calls www.west-midlands.police.uk/contact-us</p>
Children's Services
<p>0121 303 1888 Emergency out-of-hours: 0121 675 4806 www.birminghamchildrenstrust.co.uk</p>
Mental Health
<p>Forward Thinking Birmingham 03003000099 www.forwardthinkingbirmingham.org.uk</p>
<p>Pause Drop in Service 21 Digbeth, Birmingham www.forwardthinkingbirmingham.org.uk/services/13-pause</p>
<p>Young Minds Charity www.youngminds.org.uk Crisis Messenger Text YM to 85258 Parents Helpline 08088025544</p>
Foodbanks
<p>Aston and Nechells Foodbank 07384 213621 (or 0121 359 0801) info@astonnechells.foodbank.org.uk www.astonnechells.foodbank.org.uk</p>
<p>Birmingham Central Foodbank 0121 236 2997 info@birminghamcentral.foodbank.org.uk www.birminghamcentral.foodbank.org.uk</p>

Sources of Academy Support

Please note that these sources of support are not monitored at all times, for emergency/urgent assistance please refer to the sources of external support.

Safeguarding
Safeguarding email address For any concerns around safeguarding please email Safeguarding@nechellse-actacademy.org.uk to share your concern with our safeguarding team. Please include your contact details to help us assist you.
Student concerns
Student concerns can be shared via the pupil concern section on our school website https://www.e-act.org.uk/safeguarding-form/?academyref=NECHELLSpupilconcerns@e-act.org.uk
Academy website
Specific safeguarding information There is information and different links for specific safeguarding issues on our academy website under 'supporting pupils/safeguarding our pupils' www.nechellsacademy.e-act.org.uk
General Enquiries
For enquires not relating to safeguarding please contact us on nechells.info@e-act.org.uk